

BUFFALO 201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Friedman et al.

Serial No. : 09/579,370

Filed : May 26, 2000

For : VOICE OVER INTERNET CALL CENTER INTEGRATION

Examiner : Shick C. Hom

Art Unit : 2666

Customer No. : 10037

July 24, 2006

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.111

In response to the Office Action dated April 24, 2006, the time for response to which expires July 24, 2006, please amend the application as follows: